Being a dentist, you will be familiar with the need to carry out regular checks on your patients to spot potential problems before they become major ones. This preventative approach should be applied to your fire safety procedures and equipment too, just like any other business, complying with fire safety regulations, like the Regulatory Reform (Fire Safety) Order 2005 here in the UK, is an obligation. By carrying out a fire risk assessment, you can secure the longevity of your business by reducing the likelihood of a fire starting, as well as preparing for the worst.

In fact, studies have shown that over 70 per cent of businesses that have been involved in a major fire either do not reopen or subsequently fail within three years. Fire prevention is far easier than trying to recover from a fire.

More importantly, a fire risk assessment ensures the safety of your staff and patients. Thankfully, fully meeting the regulations is not as difficult as one might expect, but failing to do so comes with the risk of a large fine and even a prison sentence.

The five stages of a fire risk assessment

By completing a fire risk assessment, you will gain a full understanding of your business in terms of the activities that are carried out and the risks present. By going through the five steps, you will have made your dental surgery safer and compliant.

– Step 1: Identify all potential combustibles and possible sources of ignition.
– Step 2: Consider all the relevant people who are at greatest risk from fire.
– Step 3: Remove or reduce the risks of fire as far as possible and take precautions.
– Step 4: Prepare for an emergency with fire safety equipment, by providing correct training and by having a plan of which everyone is aware.
– Step 5: Record any findings and regularly review the assessment to keep it up to date.

The risk assessment should be recorded at all stages, including the actions you have taken along the way. If you hire five or more members of staff, it is a requirement to have written proof that you have fulfilled your duty as a responsible business owner.

Dental practice fire hazards

For a fire to burn, it needs heat, fuel and oxygen. With one or more of those elements removed, a fire is instantly less likely to break out. Therefore, you need to identify those items that can burn and potential sources of a fire and keep them separated. Possible sources that can cause a fire are radiographic and other electrical equipment when they overheat, are misused or are faulty. This can be avoided with regular inspection and servicing by professionals. Heaters, cooking equipment and smoking materials are other risks. There is also the possibility of arson.

When looking around for potential fuel sources, there are many to consider, including medical supplies, toiletries, aerosols, furniture, clothing, cleaning products, and waste. In a dental practice, the oxygen stored in cylinders can be a fire and explosion risk if damaged or used incorrectly. It is therefore important to take particular care in their use and storage.

Identify those at risk

The next step is to consider the people who could potentially be present on your premises at the time of a fire. Of course, this includes staff and patients, but also take into consideration agency staff, contractors and other visitors to your practice. There may be particular individuals who would need assistance in making a swift escape in an emergency. Those with mobility issues, such as the elderly and disabled, are particularly at risk, as are children. Think specifically about the best way of getting those people safely down any stairs. You may find that an evacuation chair is vital, as is training staff in how to use such equipment.
TRENDS & APPLICATIONS

Evaluate and act

Having now identified all of the potential problems and hazards that are present in your dental surgery, you can now take the relevant action to take precautions to reduce those risks as far as practically possible. The most reliable solution is installing fire detectors throughout the building and using smoke and heat detectors, along with call points, as part of a fire alarm system. When the alarm sounds, fire exit signs will then direct people to safety while emergency lighting illuminates that route to keep people safe, no matter what.

Having the correct fire extinguishing equipment installed throughout the premises is one of the best ways you can prepare. Fire blankets in the kitchen area will help tackle small fires with little mess or hassle, while fire extinguishers are best in waiting rooms, corridors, offices and treatment rooms. Water extinguishers are suitable for general fires, including paper, cardboard, rubbish and furnishings, whereas foam extinguishers can be used for flammable liquids. Powder extinguishers are versatile, lighter and safer to use around electrical equipment and flammable liquid and gas. However, they can affect visibility and breathing, so should be mitigated by a health and safety risk assessment if specified for indoor use. On electrical equipment, carbon dioxide extinguishers are the safest method and will prevent further damage to the electronics.

Each extinguisher needs to be partnered with an extinguisher identification sign and should be commissioned upon installation and then serviced annually by a trained professional.

Record, plan, inform, instruct and train

In order to deal with any fire situation, you need to have an emergency plan. This means that all staff will know what to do and ensure the premises are safely evacuated. Further ensure all new staff are informed of this and that it is easily accessible for anyone to view.

You will need to select at least a few members of staff you trust to take on fire warden responsibilities. Once they have received the appropriate training, you should then have plenty to ensure there is always a fire warden present in spite of sickness and holidays. The purpose of fire wardens is to help educate the other staff, besides taking charge in the event of an emergency. Their training will help them to act appropriately and calmly in a fire situation and to oversee the evacuation. They will also be on hand to help you with your fire safety duties, such as performing visual checks of equipment and leading fire drills to test the effectiveness of your procedures, and to help familiarise staff with the plan.

Lastly, inform all staff on how to use the fire extinguishing equipment in your surgery.

Review

A risk assessment is never finished, and you should constantly monitor how you are doing to see how effectively the risks are being controlled. It also needs updating should there be a change in building layout or the activities that are carried out. Acquiring a new piece of equipment may seem like just a small change, but together, a few small changes can have a significant effect. That is why many fire services recommend reviewing the assessment at least once a year so you know it is up to date.

The ultimate responsibility for complying with the Regulatory Reform (Fire Safety) Order 2005 falls to the owner of the dental practice. He or she can either carry out the fire risk assessment himself or herself or ask a competent individual to assist. Many business owners choose to hire professional risk assessors to complete it on their behalf. This not only saves them time and effort, but also gives them the peace of mind that it has been done correctly and that no risks have been overlooked.

For more information please email: linda@dentalwellnesstrust.org
Professionalism in dentistry

By Tim Bradstock-Smith, UK

Professionalism has been defined as the conduct, aims or qualities that characterise or mark a profession or a professional person. Literature pertaining to health care suggests that professionalism is a competency that can be taught, developed, measured and assessed.[3] Nevertheless, it can be argued that professionalism extends beyond the scope of clinical knowledge and skills and is most certainly multifaceted.

Professionalism includes working within a regulatory framework with adherence to ethical practice; situational judgement and awareness; the ability to interact and communicate with patients as well as inter-professionally; and the commitment to continually enhance and improve the knowledge, values, skills and understanding required to provide consistently high-quality dental care.

As every dental professional is aware, continual development and progression are essential in every part of the industry. However, with the rapid advancements we are seeing year on year, it may not be possible to keep abreast of everything. As such, practitioners should at least make the effort to be familiar with clinical and technical innovations that may potentially affect their practices. While this may seem like being a perpetual student, it is the personal responsibility of every dental professional to remain up to date with all the relevant skills and experience they need to maintain clinical competency, as well as gain confidence in those acquisitions in order to strengthen their professional judgements.

Continual development and progression also enable practitioners to build on their abilities and capabilities to pursue a particular area of interest or to strengthen their treatment portfolio. For example, the demographic of a practice may reveal high periodontal disease rates, which would mean that enhancing skills in this area would be advantageous for both the clinician and the dental practice. Alternatively, with the rising demand for areas of dentistry such as short-term orthodontics and aesthetic solutions, some practitioners may wish to extend their expertise into these areas. Nevertheless, learning how to apply skills, knowledge and experience to treatment with sound judgement is critical to the provision of professional dental health care.

Judgement, at its simplest, is forming an opinion. Yet, when applied to dental care, it becomes part of a process that involves weighing up all the clinical facts and treatment options with their advantages and risks, as well as interaction between the practitioner and the patient, to come to the most appropriate method for treatment.

Most would agree that well-informed, engaged patients are in a stronger position to decide between treatment options and are more likely to take ownership of the final treatment decision and results. Research suggests that patients seem to prefer this collaborative approach, with the patient and the dentist equally sharing responsibility for decision-making.[4] Consequently, practitioners require interpersonal competency to communicate with and relate to patients by listening, understanding, and providing complete and honest information. For instance, discussing a treatment plan step by step can help the patient to understand and appreciate the reasons for and the health benefits of each procedure. Fundamentally, this enables the patient to make an informed decision before consent and, by developing a plan of action together, the patient–practitioner relationship is enhanced with trust and confidence, and this is more likely to result in patient satisfaction.

This does not necessarily mean that one practitioner should be able to perform all areas of treatment. Part of acting with professionalism is to be able to recognise our individual capabilities and acknowledge that there will always be cases that are beyond our skills or the technological parameters of a practice. This could be due to the particular needs of the patient or the complexity of the treatment required. Yet, whatever the reason, having the professional judgement to refer a patient to another dental professional with the relevant skills and facilities is essential. By requesting the skills and services of clinicians that perhaps specialise in a specific area of dentistry or by utilising the advanced technology of another practice, it is possible to add value in terms of accuracy and outcome, but it also extends the scope and professionalism of the practice.

When it comes to referring patients, it is of course imperative to work with dental professionals that can be trusted to deliver first-class dentistry. It is a good idea to look around. The London Smile Clinic, for example, is a dedicated referral practice with a team of highly qualified dentists that strive to provide a five-star dental service to referring dentists and their patients. As a centre of excellence in dentistry, the clinic offers an efficient and streamlined pathway for all types of complex treatment, including endodontics, orthodontics, prosthodontics and implants. Above all, the London Smile Clinic recognises how important it is to work with professionalism as part of the referring dentist’s team.

Developing the trust of patients is one of the most important attributes of professionalism. As all practitioners know, patients’ well-being should always be put ahead of costs or any other considerations. When patients trust a practitioner’s professionalism, competency and judgement, they are more likely to seek dental services, comply with treatment and recommendations, and return for further appointments. Furthermore, referring strengthens the professionalism of the practice and team.

© Solis Images/Shutterstock.com

Developing the trust of patients is one of the most important attributes of professionalism, according to Bradstock-Smith.

Learning how to apply skills, knowledge and experience to treatment with sound judgement is critical to the provision of professional dental health care.

© Solis Images/Shutterstock.com

© Tim Bradstock-Smith is principal of the London Smile Clinic, an award-winning centre of excellence in dentistry that is based in central London.

© Tim Bradstock-Smith